Faculty and Staff

IT Help Desk
it.unlv.edu/help

The IT Help Desk can assist with password resets, account issues, Wi-Fi, email, WebCampus, and other technology questions.

Two convenient locations

Student Union 231  CBC B113

Contact information

702-895-0777  ithelp@unlv.edu

Classroom Technology Services Support
it.unlv.edu/classroomsupport

Contact the team when you need assistance with audio/visual and classroom-related needs.

CBC B133  702-895-0771

Campus Technology Status
status.unlv.edu

Receive real-time performance updates on campus technologies and systems.

Departmental Technology Support

Center for Academic Enrichment and Outreach
IT Division | 702-774-4214 | caeo-it@unlv.edu

Thomas & Mack Center Computer Services
Help Desk | 702-895-4722 | tmchehelpdesk@unlv.edu

UNLV Campus Life Computing Support (Rebel Repair)
Help Desk | 702-895-5324 | rebelrepair@unlv.edu

UNLV School of Dental Medicine
Help Desk | 702-774-2569 | sdmhelpdesk@unlv.edu

UNLV School of Medicine
Clinic Support Line | 702-895-0451
Academic Support Line | 702-774-8633
help@medicine.unlv.edu

William S. Boyd School of Law
Help Desk | 702-895-5288 | helpdesk@law.unlv.edu
ACE Account
it.unlv.edu/ace
As your main computing account, ACE allows you to log in to a number of UNLV services, systems, and applications, including campus computers, UNLVMail, Workday, and eduroam, with the same username and password.

Accessibility
unlv.edu/accessibility
The Office of Accessibility Resources offers advising, education, technical support, and resources to aid you in developing, adopting, and procuring accessible digital materials and technologies. Accessible materials and technologies promote access by everyone, including persons with disabilities.

Equipment Lending
guides.library.unlv.edu/equipmentcheckout
Check out laptops, video and photography equipment, or other specialized technology for instruction, research, and more at the Lied Library.

MyUNLV
unlv.edu/aboutmyunlv
MyUNLV is the university’s student information system. Academic faculty can view class rosters, teaching schedules, and other student information. Administrative faculty can retrieve student records, financial data, admission status, and advising information. Access to MyUNLV is granted after the successful completion of FERPA training.

RebelCard
rebelcard.unlv.edu
RebelCard is your official UNLV identification card. The all-in-one card grants access to campus services, discounts, and more. For added convenience, it also serves as a debit card. Simply deposit money to your RebelCard to make purchases using RebelCash at any on- and off-campus merchants, the bookstore, and campus vending machines.

Training and Workshops
it.unlv.edu/training
Free hands-on and online training covering a wide selection of topics is available throughout the year. Workshops include UNLVMail (email), G Suite by Google, WebCampus, Microsoft Office products, and other software programs. Additional expert courses, tutorials, and learning resources focus on such topics as business, technology, and leadership skills.

Workday
unlv.edu/workday
Workday is a one-stop shop for payroll statements, time-off requests, benefits enrollment and tracking, and many other work-related administrative functions.

UNLV Wireless Network
wireless.unlv.edu
1. Select the UNLV-WIFI network on your device. This directs you to the wireless (Wi-Fi) configuration page.
2. Select Connect to eduroam.
3. Follow the instructions for your device.
4. Use your ACE account to complete the setup process.
5. You now are connected to eduroam.
eduroam allows users to seamlessly access secure Wi-Fi services at a number of participating institutions across the world.

Telephone and Voicemail
telecom.unlv.edu/telecommunications
For problems or troubleshooting help, contact Telecommunications at 702-895-1800 (option zero) or telecom@unlv.edu.

Classrooms
it.unlv.edu/classrooms
UNLV has nearly 175 technology enhanced classrooms on campus. Get an inside look into one of these spaces, including the room layout, audio/visual equipment, and instructional technologies, with a virtual tour.

Clickers
it.unlv.edu/clickers
Clickers (student response systems) promote an interactive learning environment. The tool allows you to gather immediate feedback from the entire class, which helps engage your students, improve learning outcomes, and shape the direction of your class. UNLV currently supports iClicker.

Labs
it.unlv.edu/labs
A variety of computer labs equipped with Windows and Mac computers, printers, and other technology are located throughout the campus. Some labs support general academic needs, classroom instruction, or department-specific work. In select lab locations, specialized software is installed on computers for students to complete coursework.

Learning Management System
webcampus.unlv.edu
WebCampus powered by Canvas is the learning management system at UNLV. All classes are given a course shell in WebCampus each semester. You can post assignments, grades, and announcements here. In addition, Turnitin, textbook publisher content, and other instructional technologies are fully integrated in the system.

Lecture Capture
it.unlv.edu/lecturecapture
Lecture Capture is the instructional recording solution offered by UNLV. Utilizing the Panopto platform, it allows you to record, stream, playback, caption, and share a lecture, audio clip, lab demonstration, or meeting ahead of time or during class. Students can also Lecture Capture to review the recordings or submit video presentations and assignments.

Webex
it.unlv.edu/videoconferencing
It enables you to host virtual meetings, web conferences, and online presentations in real time with your colleagues, students, or guest lecturers anywhere in the world.

Cybersecurity Awareness Training
it.unlv.edu/cybersecurity
New employees (with a 90-day or more UNLV employment contract) must complete mandatory cybersecurity awareness training within the first 30 days of hire. The training is an annual requirement and can be accessed using WebCampus.

Passwords
it.unlv.edu/passwords
- Use a password with at least eight characters.
- It should contain uppercase letters, lowercase letters, numbers, and/or symbols.
- Do not reuse the same password.
- Passwords expire annually.
- Consider using a password manager to help you generate unique and strong passwords, while storing them in one secure place.