



Tech Support

IT Help Desk

it.unlv.edu/help

The IT Help Desk can assist with password resets, account issues, Wi-Fi, email, WebCampus, and other technology questions.

Two convenient locations

Student Union 231	CBC B113
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Contact information

702-895-0777	ithelp@unlv.edu
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Classroom Technology Services Support

it.unlv.edu/classroomsupport

Contact the team when you need assistance with audio/visual and classroom-related needs.

CBC B133	702-895-0771
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Campus Technology Status

status.unlv.edu

Receive real-time performance updates on campus technologies and systems.

Departmental Technology Support

Center for Academic Enrichment and Outreach
IT Division | 702-774-4214 | caeo-it@unlv.edu

Thomas & Mack Center Computer Services
Help Desk | 702-895-4722 | tmchelpdesk@unlv.edu

UNLV Campus Life Computing Support (Rebel Repair)
Help Desk | 702-895-5324 | rebelrepair@unlv.edu

UNLV School of Dental Medicine
Help Desk | 702-774-2569 | sdmhelpdesk@unlv.edu

UNLV School of Medicine
Clinic Support Line | 702-895-0451
Academic Support Line | 702-774-8633
help@medicine.unlv.edu

William S. Boyd School of Law
Help Desk | 702-895-5298 | helpdesk@law.unlv.edu

UNLV
Office of
INFORMATION
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TECHNOLOGY GUIDE

Faculty and Staff



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it.unlv.edu



Services

ACE Account

it.unlv.edu/ace

As your main computing account, ACE allows you to log in to a number of UNLV services, systems, and applications, including campus computers, UNLVMail, Workday, and eduroam, with the same username and password.

Accessibility

unlv.edu/accessibility

The Office of Accessibility Resources offers advising, education, technical support, and resources to aid you in developing, adopting, and procuring accessible digital materials and technologies. Accessible materials and technologies promote access by everyone, including persons with disabilities.

Equipment Lending

guides.library.unlv.edu/equipmentcheckout

Check out laptops, video and photography equipment, or other specialized technology for instruction, research, and more at the Lied Library.

MyUNLV

unlv.edu/aboutmyunlv

MyUNLV is the university's student information system. Academic faculty can view class rosters, teaching schedules, and other student information. Administrative faculty can retrieve student records, financial data, admission status, and advising information. Access to MyUNLV is granted after the successful completion of FERPA training.

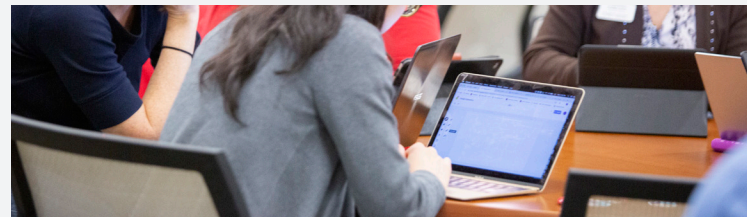
RebelCard

rebelcard.unlv.edu

RebelCard is your official UNLV identification card. The all-in-one card grants access to campus services, discounts, and more. For added convenience, it also serves as a debit card. Simply deposit money to your RebelCard to make purchases using RebelCash at any on- and off-campus merchants, the bookstore, and campus vending machines.

Training and Workshops

it.unlv.edu/training



Free hands-on and online training covering a wide selection of topics is available throughout the year. Workshops include UNLVMail (email), G Suite by Google, WebCampus, Microsoft Office products, and other software programs. Additional expert courses, tutorials, and learning resources focus on such topics as business, technology, and leadership skills.

Workday

unlv.edu/workday

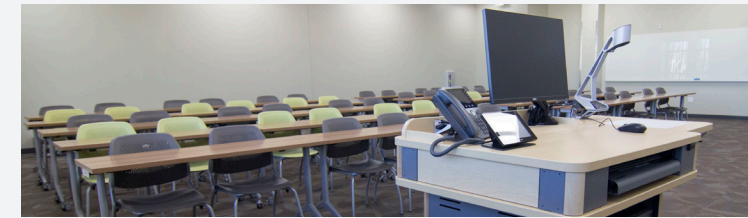
Workday is a one-stop shop for payroll statements, time-off requests, benefits enrollment and tracking, and many other work-related administrative functions.



Educational Technology

Classrooms

it.unlv.edu/classrooms



UNLV has nearly 175 technology enhanced classrooms on campus. Get an inside look into one of these spaces, including the room layout, audio/visual equipment, and instructional technologies, with a virtual tour.

Clickers

it.unlv.edu/clickers

Clickers (student response systems) promote an interactive learning environment. The tool allows you to gather immediate feedback from the entire class, which helps engage your students, improve learning outcomes, and shape the direction of your class. UNLV currently supports iClicker.

Labs

it.unlv.edu/labs

A variety of computer labs equipped with Windows and Mac computers, printers, and other technology are located throughout the campus. Some labs support general academic needs, classroom instruction, or department-specific work. In select lab locations, specialized software is installed on computers for students to complete coursework.

Learning Management System

webcampus.unlv.edu

WebCampus powered by Canvas is the learning management system at UNLV. All classes are given a course shell in WebCampus each semester. You can post assignments, grades, and announcements here. In addition, Turnitin, textbook publisher content, and other instructional technologies are fully integrated in the system.

Lecture Capture

it.unlv.edu/lecturecapture



Lecture Capture is the instructional recording solution offered by UNLV. Utilizing the Panopto platform, it allows you to record, stream, playback, caption, and share a lecture, audio clip, lab demonstration, or meeting ahead of time or during class. Students can also Lecture Capture to review the recordings or submit video presentations and assignments.

Webex

it.unlv.edu/videoconferencing

It enables you to host virtual meetings, web conferences, and online presentations in real time with your colleagues, students, or guest lecturers anywhere in the world.

Get Connected

UNLV Wireless Network

wireless.unlv.edu

- 1 Select the **UNLV-WiFi** network on your device. This directs you to the wireless (Wi-Fi) configuration page.
- 2 Select **Connect to eduroam**.
- 3 Follow the instructions for your device.
- 4 Use your **ACE account** to complete the setup process.
- 5 **You now are connected to eduroam.**

eduroam allows users to seamlessly access secure Wi-Fi services at a number of participating institutions across the world.

Telephone and Voicemail

telecom.unlv.edu/telecommunications



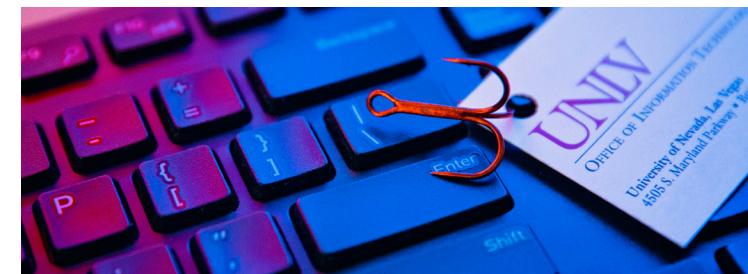
For problems or troubleshooting help, contact Telecommunications at 702-895-1800 (option zero) or telecom@unlv.edu.



Stay Secure

Cybersecurity Awareness Training

it.unlv.edu/cybersecurity



New employees (with a 90-day or more UNLV employment contract) must complete mandatory cybersecurity awareness training within the first 30 days of hire. The training is an annual requirement and can be accessed using WebCampus.

Passwords

it.unlv.edu/passwords

- 1 Use a password with at least eight characters.
- 2 It should contain uppercase letters, lowercase letters, numbers, and/or symbols.
- 3 Do not reuse the same password.
- 4 Passwords expire annually.
- 5 Consider using a password manager to help you generate unique and strong passwords, while storing them in one secure place.